

WARRANTY INFORMATION

This Gel Leash, by Wigzi LLC is warranted to the original owner against manufacturing defects in materials and workmanship for the lifetime of the product. The Gel Leash branded leash products are covered by a **two-year** warranty that protects the original owner against manufacturing defects in materials and workmanship. If the Gel Leash fails due to a manufacturing defect, we will repair the product, without charge, or replace it at our discretion. Only original, unaltered and unmodified materials and workmanship are covered by this policy. This warranty does not cover damage caused by accident, improper care, negligence, normal wear and tear, or the natural breakdown of colors and materials over extended time and use. Leashes that have been chewed void the warranty. Damage not covered under warranty may be repaired for a reasonable rate and a fee will be charged for return shipping.

If you believe you have a warranty claim, please complete the contact us form located here and a Wigzi representative will contact you with next steps in the warranty claim process.